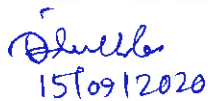


Expression of Interest through National Tender Type-2 (NT2)

1. Procuring Entity : **Teletalk Bangladesh Ltd.**
2. Invitation for : Selection of contractor for Providing Manning, Training & Development and other associated services for Internet Protocol Call Centre (IPCC) of Teletalk Bangladesh Limited
3. Invitation Ref No. : 14.35.0000.220.07.019.20/70
4. Date of Invitation : September 15, 2020
5. Procurement Method : National Tender, Type-2 (NT2)
6. Source of Fund : Teletalk's own fund
7. Tender Selling Dates & place : a) Starts September 16, 2020
b) Ends October 14, 2020
From Procurement Department, Teletalk Corporate Office, Gulshan-1, Dhaka-1212.
8. Place, Time & Date of *Pre-bid meeting* : **Pre-bid Meeting will be held at 11:00AM on September 24, 2020** using Zoom app (User ID and Password will be published in the website of Teletalk Bangladesh Limited later)
9. Last date of submission *queries* : Procurement Department, Teletalk Corporate Office, Gulshan-1, Dhaka-1212 **up to 4:30PM on September 27, 2020**
10. Tender Closing Date, Time & Dropping Place : October 15, 2020 at 14:00 Hrs
at Procurement Department, Teletalk Corporate Office, Gulshan-1, Dhaka-1212.
11. Tender Opening Date, Time & Place : October 15, 2020 at 14:30 Hrs
at Procurement Department, Teletalk Corporate Office, Gulshan-1, Dhaka-1212.
12. Eligibility of Bidder : As stated in the Chapter-2 of tender document.
13. Description of Works : Selection of contractor for Providing Manning, Training & Development and other associated services for Internet Protocol Call Centre (IPCC) of Teletalk Bangladesh Limited
14. Tender Document Price : **Tk. 5,000/- (Taka five Thousand only) in cash** (non-refundable) with an application in official pad.
15. Earnest Money : **Tk. 2,50,000/- (Taka Two Lac Fifty Thousand only) in the form of Bank Draft/ Pay Order/Bank Guarantee from any scheduled bank of Bangladesh** in favor of **"Teletalk Bangladesh Limited"** with a validity of Tender validity + 28 (twenty eight) days from the date of bid opening.
16. Official Inviting Tender : DGM (Procurement)
Teletalk Corporate Office, Rajuk Commercial Complex (11th Floor), Gulshan-1, Dhaka-1212.
17. This procurement process shall be guided by the Procurement Policy for Teletalk (PPT). The Procuring Entity reserves the right to accept or reject all tenders without assigning any reason thereof.
18. **The detail specifications will be available at www.teletalk.com.bd**


15/09/2020

(S. M. Saidul Islam)
DGM (Procurement)
for Managing Director